



PET POLICY

- A £75 refundable surcharge payable for any pod booking including dogs. This will be fully or partially refunded, upon us deeming the pod and the grounds surrounding the pod to be left in a satisfactory condition.
- A refund will be authorised within 5 days of your stay. Please be aware it can take up to another 10 days before it will appear back in your account.
- If the pet surcharge is being withheld, we will inform you within 2 days of your holiday.
- All pets staying in pods should have their own bedding, under no circumstances should your pet be allowed to sleep on the bed or any other furniture.
- Dogs are to be kept on a lead at all times, other than whilst using our designated dog walk area adjacent to the park entrance barrier, accessible only via the park roads, and not behind or through any of the park or seasonal pitch grass areas.
- Dogs should not be left on long extended leads so as not to damage any newly planted trees and plants surrounding your pod.
- Any fouling should be cleaned up thoroughly and promptly, and disposed of only in the park bins adjacent to the site entrance.
- Under no circumstances should dogs be walked in the grass areas behind the caravan pitches.